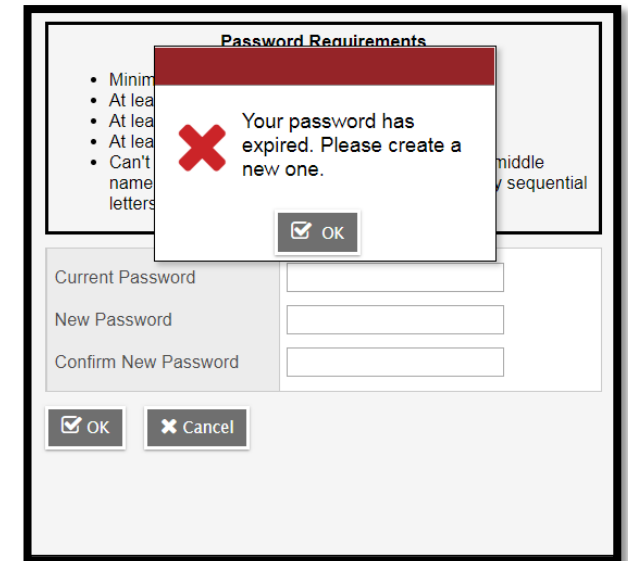


If you are signing in for the first time...

1. Use a desktop computer if possible for your first login to avoid an error screen
2. You will be prompted to change your password – Please make sure you meet all Password Requirements which are listed at the top of the password reset screen



Password Requirements

- Minimum
- At least
- At least
- At least
- Can't contain name letters

middle sequential

X Your password has expired. Please create a new one.

OK

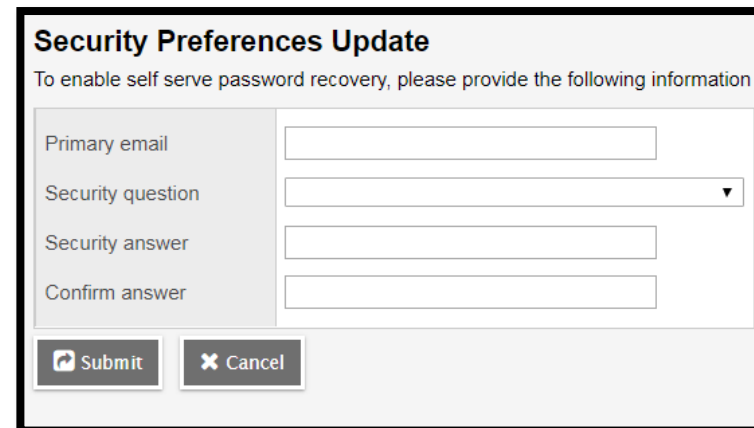
Current Password

New Password

Confirm New Password

OK Cancel

3. You will be prompted to set up a security question (as below)



Security Preferences Update

To enable self serve password recovery, please provide the following information

Primary email

Security question

Security answer

Confirm answer