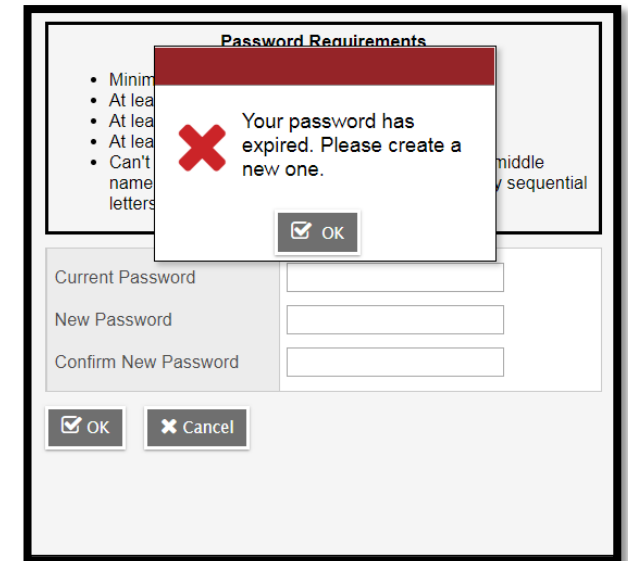# If you are signing in for the first time...

1. Use a desktop computer if possible for your first login to avoid an error screen
2. You will be prompted the change your password – Please make sure you meet all Password Requirements which are listed at the top of the password reset screen
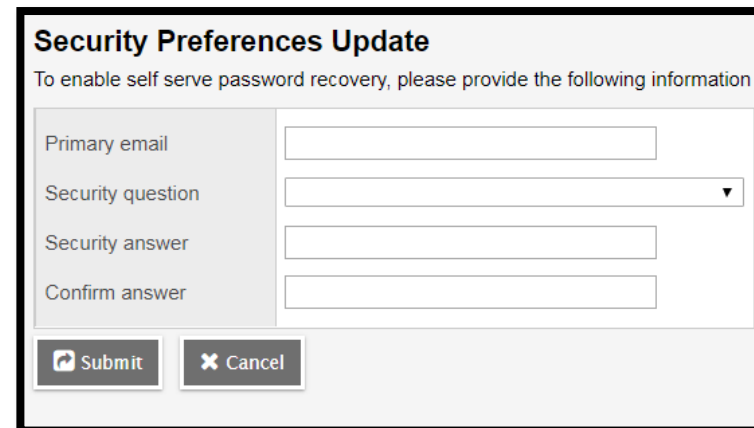
3. You will be prompted to set up a security question (as below)